

Summary of issues raised at RCC chairs meeting held on 20th October

Present: Eric Jones, Carol Cookson, Steve Howse, Terry Rogers, Peter Coffey, Tracy Heyes

The note below summarises the issues raised by the RCC Chairs;

Resident Involvement Structure

- Lack of a joined up approach between RCC's and other involvement mechanisms. There was a strong view that RCC members should be encouraged and supported to take part in other initiatives as this will help to build their capacity.
- Clarity is needed in terms of the RCC's role in developing and shaping other initiatives to involve residents with a view that the RCC's should be at the heart of our approach to RI.
- Giving RCC's purpose was raised as an issue and concern expressed that if this did not happen the RCC's would start to lose members.

Communication

- There was a consensus view that Officers do not communicate or consult at the appropriate time with RCC's regarding other initiatives. Two members felt strongly that RCC member involvement was purposefully being blocked.

Role of the RI team

- Concerns were expressed regarding lack of clarity about the role of the RI team and a feeling that they don't support the RCC's.

Training –

- Extreme disappointment was expressed that the training programme that was promised has not been delivered
- A lack of appropriate training was also presented as an issue

Budget

- Lack of clarity as to how the RCC budget is being spent and a view from the RCC's that we are not delivering VFM.

Administration

- Some examples were given of RCC members not receiving payment of expenses in a timely manner.
- Concern was expressed regarding the coordination and administration of RI events and again lack of clarity regarding the role of different officers within the group.

Links with the neighbourhood

- These are considered limited at present and it was agreed it would bring wider benefits if neighbourhood staff worked more closely with RCC members.

RCC constitution

- There was general agreement that we would need to revisit this at a later date to reflect the outcomes from the discussions on Resident Involvement Structures mentioned above."

It was agreed to hold a further meeting on ^{27 JAN}~~27~~ December with the Regional Directors present at which proposals would be put forward to the group by Tracy, Andrei and Steve as to how these issues could be addressed.

1. All matters relating to R.I. will be communicated to R.C.C.'s for consultation or discussion, and or information.
2. R.C.C.'s will be the pivot of all R.I. development.
3. A new Training programme will be formulated with the emphasis on local venues.
4. Any serious proposal brought forward at an R.C.C. formal quarterly meeting will automatically be appended to the next Housing Services Committee agenda.