

Cheshire Regional Consultative Committee

Response to
TSA
Consultative Document 2

CRCC Ethos

Maximise Economic & Social Benefits
of
Resident Involvement

Resident Involvement

Management Definition

Resident Definition

National Standards

Management Definition

Career Professionals

Making Policies

Delivering Services

Residents Definition

CAVE Report

TSA Big Conversation

TAROE Tenants' Charter

Resident Involvement

Tick Box Strategies

Poor Communication

Poor Motivation

TSA Involvement

Benchmark Performance

Complaints Statistics

Develop National RI Standards

Change Management Process

Leadership Style

Systematic

Rigorous

Performance Improvement

Measure Performance

Identify Key Performance Areas

Agree Objectives

Agree Accountability

Communication

Explain

Demonstrate

Motivate

Evaluate

Resident Involvement

Incentivise Residents Response

Improve Consultation

Increase Motivation

Encourage Involvement